

CONDITIONS OF SALE



- Effective:** January 1, 2000
- Terms:** Net 30 days upon approved credit.
- Partial Cartons:** Erickson's will break cartons on all STOCKED PARQUET only. A \$20.00 broken carton charge will be added for each non-stocked molding item shipped in less than full carton quantities. All other flooring is sold in FULL CARTONS ONLY.
- Returns:** Merchandise returns must be made within 30 days from the date of receipt of goods in full, unopened cartons. Only stocked items may be returned. Returns will not be accepted without prior written authorization, and will incur a 20% restock charge, plus freight.
- Ordering:** ALL non-stock items are special order only. These items are non-cancelable, non-returnable, and are sold in full cartons only. These items require a 50% deposit before they will be ordered from the manufacturer. Contact Customer Service for more information on ordering non-stock items.
- Erickson's can receive orders via email, voicemail, or fax 24 hours a day.
- Order Hotline: (866) 541-9663
 - Email sales@efs.bz
 - Fax: (888) 543-Wood (9663)
- Refer to Customer Service to determine your delivery charge. Delivery is available via Erickson's trucks, Fed Ex, or common carrier motor freight depending on your location.
- Shipping Problems:** Any shipping problems (e.g., shortages, damages, overages, miss-shipments) must be directed to Customer Service immediately upon receipt so corrective action may be taken.
- Cutting Waste:** When calculating footage for jobs, add at least 5% for cutting waste.
- Warranties:** Erickson's Flooring disclaims any warranties other than those provided by the manufacturer, and ascribes or asserts no warranty to the end user. Installation constitutes acceptance.

Erickson's Flooring & Supply

Illinois * Indiana * Ohio * Michigan * Wisconsin

Phone: 866-541-9663 Fax: 888-543-9663

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